



The Design Cage

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SUMMARY

Documentation consultant with 20 years of experience planning, designing, and writing print and online documentation:

- Areas of expertise include information and graphic design, writing for highly-technical readers such as software developers and system administrators, and documenting Java, XML, and C++ APIs.
- Proven track record managing projects from concept through production.
- Accustomed to taking the initiative and remaining flexible in a fast-paced environment.

TOOLS AND TECHNOLOGIES

Publishing	FrameMaker, Acrobat, AuthorIT , WebWorks Publisher, Doxygen, Word, Camtasia Studio
Graphics	Illustrator, Photoshop, Visio, SnagIt
Platforms	Windows, Mac OS, Unix (AIX, Solaris), Linux
Languages	Java, C++, C, Javascript, HTML, XML

EXPERIENCE

Motorola Documentation Consultant 8/08 to 1/09	Produced a screencast introduction to MOTODEV Studio (an Eclipse-based IDE), documented WebUI internationalization and localization support, and converted FrameMaker-based developer documentation to DITA.
Sony Computer Entertainment Documentation Consultant 4/07 to present	Documented C and C++ APIs for the Playstation Tools and Technologies group.
Compassoff Documentation Consultant 3/07 to 12/07	Developed an AuthorIT based documentation solution and wrote installation, administration, and end user documentation for Compassoff's enterprise spreadsheet control software.
Nuance Communications Documentation Consultant 2/00 to 4/01, 6/06 to 1/07	Wrote administration and integration documentation for the Nuance Dialer Application. Wrote the Nuance Platform Integrator's Guide and an advanced programming tutorial for Nuance SpeechObjects, a high-level Java framework for developing speech recognition applications.
JotSpot Documentation Consultant 11/05 to 10/06	Created wiki-based developer documentation for the JotSpot platform, including reference information for the JotLib APIs, code examples, and a series of programming tutorials. Wrote wiki-based user documentation for JotSpot 2.8.

EXPERIENCE

Mirapoint Documentation Consultant 6/05 to 9/05, 1/06 to 6/06	Produced a QuickStart guide and documented deployment scenarios for Mirapoint appliances. Wrote knowledge-base articles about using IBM Tivoli Storage Manager to perform backups.
ebrary Documentation Consultant 9/05 to 10/05	Documented the ebrary eXtend XML APIs for integrating ebrary electronic document services with partner websites.
TimesTen Documentation Consultant 12/03 to 6/05	Produced a documentation set for the TimesTen Transact real-time transaction processing system, including a Java and C++ developer's guide and Doxygen-based C++ API reference.
Zaplet Documentation Consultant 7/01 to 11/03	Developed user guides, HTML-based context-sensitive help, and training materials for Zaplet's dynamic collaboration system. Documented Zaplet Building Block and Web Services APIs.
VerticalNet Solutions Documentation Consultant 7/00 to 8/01	Wrote API documentation for Java and XML APIs. Produced user guides for the Ontology Builder and Taxonomy Builder and contributed to the UI design. Developed marketing materials and web pages for multiple products.
Sun Microsystems Documentation Consultant 12/96 to 4/00	Authored the Java Media Framework API Guide and the first editions of the Java 2D and Java Sound tutorials. Edited Java Platform Performance: Strategies and Tactics.
Coyote Point Systems Documentation Consultant 10/97 to 6/03	Produced the installation and administration guide for the Equalizer load-balancing router. Contributed to the UI and website design and designed tradeshow graphics.
Ilog Documentation Consultant 6/96-11/96	Developed the documentation suite for the first release of Ilog Vision, an object-oriented C++ library for developing 3D applications.
VeriSign Documentation Consultant 1/96 to 8/98	Designed and wrote online help for end-users in both HTML and Windows help formats. Worked with a small team to design the web-based Digital ID enrollment interface and the Digital ID Center website. Edited and wrote technical white papers.
Taligent Senior Technical Writer 10/92 to 1/96	Led team of writers producing developer documentation for CommonPoint. Helped define the online information architecture for developer documentation. Created the CommonPoint Time Media and Timing Services C++ API documentation. Wrote <i>Building Object-Oriented Frameworks</i> , a Taligent white paper.
IBM Associate Information Developer 5/89 to 10/92	Led design efforts for the help system and print documentation for a distributed storage-management product. Designed, wrote, and edited online help for storage administrators in the OS/2, VM, and MVS environments.
Versatest (Hewlett-Packard) Documentation Consultant 2/89 to 6/95	Developed the documentation suite for an IC test system and the associated test programming language. Responsible for planning, writing, illustrating, and final production.

EDUCATION

University of Washington	B.S., Scientific and Technical Communication
UC Santa Cruz, Extension	Course work in Graphic Design and Production